

## CHARLENE E. ZIL, M.P.A.

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NPC Research  
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### EDUCATION

- M.P.A., 2010      Portland State University, Portland, OR  
Major: Social and Economic Policy  
*Recipient of Outstanding Professional Development Award for 2010*
- B.S., 2006      University of California, San Diego  
Major: Management Science, Dept. of Economics  
*Graduated with Highest Distinction, Honors Thesis: The Effects of Compensation on the Market for Surrogate Mother Contracts*

### WORK EXPERIENCE

- 7/12–present      **NPC Research, Portland, OR**  
***Researcher***  
Responsibilities: Coordinates tasks within projects, or coordinates specialized projects (e.g., database development), working closely with the Project Director; manages project staff on task work; facilitates meetings; independently develops and manages simple databases; performs statistical analyses; contributes to report and grant writing.
- 4/11–6/12      **Portland Public Schools, OR**  
***Sr. Evaluation Specialist, Research, Evaluation, & Assessment***  
Responsibilities: Performed program evaluation to assess the effectiveness of school interventions on student achievement. Researched, designed, and administered survey instruments to gain a variety of stakeholder feedback on program components. Performed content analysis on qualitative data and drafted reports for public dissemination. Composed and managed databases in Access, Excel, and SPSS. Facilitated departmental discussions on strategies to ensure equitable outcomes for all students.
- 10/10–1/11      **Portland Public Schools, OR**  
***Scholar Intern, System Planning and Performance***  
Responsibilities: Conducted best practices analysis for teacher evaluation programs and synthesized recommendations. Performed quantitative analysis on secondary data using SPSS and excel and designed quasi-program evaluation for the district.

6/09–6/10

**Portland State University, Portland, OR**  
**Research Analyst, Executive Leadership Institute**

Responsibilities: Contributed to survey question construction, data collection, and final publication for two separate university research projects contracted by county and state public organizations. Worked in small teams to report and interpret qualitative and quantitative survey data. Responsible for creating and maintaining catalog of charts and graphs.

**PUBLICATIONS**

Zil, C. E., Waller, M. S., Harrison, P. M., Johnson, A. J., & Carey, S. M. (July 2014). *South St. Louis County DWI Court, St. Louis County, MN: Process, Outcome, and Cost Evaluation*. Portland, OR: NPC Research.

Zil, C. E., Johnson, A. J., Harrison, P. M., & Carey, S. M. (July 2014). *Roseau County DWI Court, Roseau County, MN: Process and Outcome Evaluation Report*. Portland, OR: NPC Research.

Harrison, P. M., Waller, M. S., Johnson, A. J., Zil, C. E., & Carey, S. M. (July 2014). *Ramsey County DWI Court, Ramsey County, MN: Process, Outcome, and Cost Evaluation*. Portland, OR: NPC Research.

Harrison, P. M., Waller, M. S., Zil, C. E., Johnson, A. J., & Carey, S. M. (July 2014). *Otter Tail County DWI Court, Fergus Falls, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.

Harrison, P. M., Johnson, A. J., Zil, C. E., & Carey, S. M. (July 2014). *Borderland Substance Abuse Court, Lake of the Woods County, MN: Process and Outcome Evaluation Report*. Portland, OR: NPC Research.

Harrison, P. M., Zil, C. E., Waller, M. S., Johnson, A. J., & Carey, S. M. (July 2014). *Fourth Judicial District Adult DWI Court, Hennepin County, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.

Harrison, P. M., Zil, C. E., Waller, M. S., Johnson, A. J., & Carey, S. M. (July 2014). *Crow Wing County DWI Court, Crow Wing County, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.

Zil, C. E., Waller, M. S., Johnson, A. J., Harrison, P. M., & Carey, S. M. (July 2014). *Cass County/Leech Lake Band of Ojibwe Wellness Court Walker, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.

Zil, C. E., Waller, M. S., Harrison, P. M., Johnson, A. J., & Carey, S. M. (July 2014). *Beltrami County DWI Court, Beltrami County, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.

Jarvis, K. L., Redfield, M., & Zil, C. E. (October 2013). *Enhancing Systems' Response to Children Exposed to Domestic Violence (CEDV): An Evaluation of the California Children's Justice Act CEDV Programs, Process Evaluation Report*. Portland, OR: NPC Research.

**PROFESSIONAL MEMBERSHIPS**

2012

Member, Oregon Program Evaluator's Network