

ANNA M. MALSCH, Ph.D.

NPC Research
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EDUCATION

- Ph.D., 2005 Claremont Graduate University, Claremont, California
School of Behavioral and Organizational Sciences
Major: Social Psychology
- M.A., 2000 Claremont Graduate University, Claremont, California
School of Behavioral and Organizational Sciences
Majors: Organizational Psychology and Program Evaluation
- B.A., 1996 Lewis & Clark College, Portland, Oregon
Major: Psychology

WORK EXPERIENCE

- 01/11-present Research Associate**
NPC Research
Portland, OR
- Responsibilities: Works with Principal Investigators to direct the day-to-day operations of multiple projects. Supervises project staff, manages project task timelines and budgets, oversees all aspects of data collection, conducts data analysis, and writes reports and grant applications.
- 10/09-02/11 Program Manager, Regional Cancer Control Strategies**
Knight Cancer Institute, Oregon Health and Science University
Portland, OR
- Responsibilities: Directs the implementation of cancer outreach strategic plan including developing/tailoring intervention strategies, monitoring community coalition activities, establishing measures and evaluating impact, and managing outreach staff.
- 10/06-10/09 Research Associate and Project Manager**
Research and Training Center on Family Support and Children's Mental Health
Portland State University, Portland, OR
- Project 1: *Transforming Transitions to Kindergarten: A Family-Provider Team Approach*
- Project 2: *Work-Life Integration for Families with Children and Adolescents who have Emotional and Behavioral Disorders.*

Project 3: Underrepresented Researchers Mentoring Program

Responsibilities: Management of the day-to-day logistics of three federally funded research projects; collection, cleaning, management, and analysis of both qualitative and quantitative data; writing of peer-reviewed journal articles, family/consumer-focused articles, and progress reports to funder; presentation of research at national conferences; development of relationships with community partners; supervision and mentorship of undergraduate and graduate students.

7/05-10/06

**Research Manager (Research Analyst III, Behavioral Sciences)
Los Angeles County Department of Health, Office of Children's Medical Services—Assessment and Epidemiology Unit
Los Angeles, CA**

Responsibilities: Leadership and management of the unit; guidance of research agenda, development of data collection and management protocols; analysis of administrative data to answer research questions related to prevention, health promotion, and health care access for children with special health care needs; provision of in-house research consultation; performance measurement; writing of reports to the State of California.

4/01-6/05

**Research Associate
Claremont Graduate University—Institute for Research on Social Issues
Claremont, CA**

Project 1: SHARE (Study of the HIV/AIDS Resource Environment) Project, a five-year study that used experimental methodology to test methods by which community-based organizations could have a more effective, positive, and lasting impact.

Project 2: The Elder Voices Project, a longitudinal, multi-phase study of volunteerism and community participation among elderly individuals. Consisted of a longitudinal survey on volunteerism, civic and community participation, religious and spiritual values, and physical and psychological health outcomes.

Responsibilities: Research design; IRB applications; participant recruitment; instrument development; data collection (focus groups, survey, structured interview); quantitative data analysis; interpretation of research findings; consumer-focused presentation of findings to community research participants; academic presentation at national conferences; writing of scholarly articles.

10/02-10/03

**Research Assistant
Claremont Graduate University—Department of Psychology
Claremont, CA**

Project: Maternal Employment, Family Processes, and Early Childhood Adjustment for Children Living in Poverty.

Responsibilities: Management of large-scale longitudinal data set; secondary data analysis; preparation of presentations, reports, and manuscripts.

- 5/01-12/01** **Evaluation Consultant**
Los Angeles County Department of Health Services, Office of AIDS Programs and Policy—Division of Research and Evaluation
Los Angeles, CA
- Responsibilities: Designed evaluation capacity building among AIDS/HIV prevention agencies in Los Angeles County; provided training to over 45 community-based AIDS prevention agencies in Los Angeles County.
- 1/00-9/01** **Research Associate**
University of Southern California, School of Medicine, Department of Family Medicine—Division of Research and Evaluation
Los Angeles, CA
- Project 1: *Health Needs for Victims and Survivors of Spouse/Partner Abuse in a Shelter or Hospital Settings.*
- Project 2: *Evaluation of a Community-University Partnership and Development of Evidence-Based Training Program for Family Medicine.*
- Responsibilities: Community-based evaluation design; qualitative and quantitative data collection and analysis; preparation of presentations, reports, manuscripts.
- 5/00-9/00** **Research Analyst**
Western University of Health Sciences, Office of Strategic Planning
Pomona, CA
- Responsibilities: Evaluated the process and outcomes of training for medical students; data collection and analysis; report writing.
- 1/99-3/01** **Research Associate/Program Evaluator**
Claremont Graduate University Research Institute—Division of Organizational Strategy and Evaluation
Claremont, CA
- Project: *Evaluation of the California Wellness Foundation's Work and Health Initiative.*
- Responsibilities: Evaluation design; measurement development; management of multi-site data collection; data management and analysis.
- 1995-1998** **Research Assistant**
The Institute for Research on Learning
Menlo Park, CA
- Responsibilities: Project coordination, data collection, analysis of qualitative data, report writing.
- 1993** **Research Assistant**
University of Oregon, Department of Sociology
Eugene, OR
- Responsibilities: Transcription of qualitative data.

PUBLICATIONS

- Malsch, A. M.**, Green, B. L., & Kothari, B. K. (2011). Understanding parents' perspectives on the transition to kindergarten: What early childhood settings and schools can do for at-risk-families. *Best Practices in Mental Health*, 7(1), 47-66.
- Rosenzweig, J. M., **Malsch, A. M.**, Brennan, E. M., Huffstutter, K. J., Stewart, L., & Lieberman, L. A. (2011). Managing Communication at the Work-Life Boundary: Parents of Children and Youth with Mental Health Disorders and Human Resource Professionals. *Best Practices in Mental Health*, 7(1), 67-93.
- Rosenzweig, J. M., **Malsch, A. M.**, Brennan, E. M., Mills, K. L., & Stewart, L. M. (2010). Children/youth with disabilities: Their parents are your employees—training manual and workbook. Portland, OR: Research and Training Center on Family Support and Children's Mental Health, Portland State University.
- Rosenzweig, J. M., Brennan, E. M., & **Malsch, A. M.** (2009). Breaking the silence: Parents' experience of courtesy stigmatization in the workplace. *Focal Point: A National Bulletin on Family Support and Children's Mental Health*, 23 (1), 29-31.
- Omoto, A. M., **Malsch, A. M.**, & Barazza, J. (2008). Compassionate acts: Motivations and correlates of volunteerism among older adults. In L. Underwood, S. Sprecher, & B. Fehr (Eds.), *The Science of Compassionate Love: Research, Theory, and Practice*. Blackwell.
- Rosenzweig, J. M., Armstrong, M. I., Davis, C. S., & **Malsch, A. M.** (2008). Finding voice: promoting work-life integration through communication competence. In J.M Rosenzweig & E.M. Brennan (Eds.), *Work, Life, and the Mental Health System of Care: A Guide for Professionals Supporting Families of Children with Emotional or Behavioral Disorders*. Baltimore, MD: Brookes-Cole.
- Brennan, E. M., Rosenzweig, J. M., & **Malsch, A. M.** (2008). *Parents of children with disabilities and work-life challenges*: A Sloan Work and Family encyclopedia entry. Retrieved on March 2, 2011, from http://wfnetwork.bc.edu/encyclopedia_template.php?id=14822
- Omoto, A. M., & **Malsch, A. M.** (2006). Community service: Motivations and consequences. In L. R. Sherrod, R. Kassimir, and C. Flanagan (Eds.), *Encyclopedia of Youth Activism*. Greenwood Press.
- Omoto, A. M., & **Malsch, A. M.** (2005). Psychological sense of community: Conceptual issues and connections to volunteerism-related activism. In A. M. Omoto (Ed.), *Processes of Community Change and Social Action* (pp. 83-103). Mahwah, NJ: Lawrence Erlbaum Associates.
- Malsch, A. M.** Prosocial behavior beyond borders: Understanding a psychological sense of global community. Manuscript in preparation.
- Rosenzweig J., Coleman D., Huffstutter K., Stewart L. M., **Malsch A. M.**, & Brennan, E. M. How human resource professionals manage diversity: Decision on flexible work arrangements for parents of children with disabilities. Manuscript in preparation.

CONFERENCE PRESENTATIONS

- Brennan, E. M., Rosenzweig, J. M., **Malsch, A. M.**, Stewart, L., & Mills, K. (2009, June). A professionals guide to supporting families of children with mental health disorders. Paper presented at Building on Family Strengths: Research and Services in Support of Children and their Families, Research and Training Center on Family Support and Children's Mental Health, Portland, OR.
- Rosenzweig, J. M., Brennan, E. M., **Malsch, A. M.**, Stewart, L., & Mills, K. (2009, June). Where professional meets personal: A curriculum to improve conversations between human resource professionals and employed parents. Paper presented at Building on Family Strengths: Research and Services in Support of Children and their Families, Research and Training Center on Family Support and Children's Mental Health, Portland, OR.
- Malsch, A. M.**, Kothari, B. K., & Green, B. L. (2009, June). Transforming transitions to kindergarten: A family-provider driven approach. Paper presented at Building on Family Strengths: Research and Services in Support of Children and their Families, Research and Training Center on Family Support and Children's Mental Health, Portland, OR.
- Rosenzweig, J. M., Brennan, E. M., & **Malsch, A. M.** (2009, April) *"It's Personal": Does Disclosure of Family Circumstances Influence Organizational Response to Employees' Request for Flexibility?* Paper presented at the III International Community, Work & Family Conference. Utrecht, Netherlands.
- Brennan, E. M., Rosenzweig, J. M., **Malsch, A. M.**, & Stewart, L. (2009, April). *Policy Supports for Working Parents of Children with Disabilities" A Cross-national Comparison.* Paper presented at the III International Community, Work & Family Conference. Utrecht, Netherlands.
- Stewart, L., **Malsch, A. M.**, Rosenzweig, J. M., & Brennan, E. M. (2009, January). *Pathways across the work-life boundary: How parents with children with mental health challenges avoid stigmatization and reach flexibility.* Paper presented at the 13th Annual Society for Social Work Research Conference. New Orleans, LA.
- Brennan, E. M., Kendall, J., Rosenzweig, J. M., **Malsch, A. M.**, Stewart, L. K., & Conley, J. (2008, July). *Preventing family disruption and promoting community integration through community-based support programs for families having children with ADHD.* Poster presented at the 2008 Georgetown Training Institutes: Developing Local Systems of Care for Children and Adolescents with Mental Health Needs and their Families—New Directions to Improve Outcomes. Nashville, TN.
- Rosenzweig, J. M., Brennan, E. M., & **Malsch, A. M.** (2008, June). *Supporting work-life integration for parents of children with mental health disorders: Research findings and practice guidelines.* Workshop presented at "Families and Disabilities": the 3rd Annual American Orthopsychiatric Association (ORTHO) Symposium at the Cape Cod Institute. Cape Cod, MA.
- Malsch, A. M.**, Brennan, E. M., Rosenzweig, J. M., Stewart, L., & Conley, J. (2008, April). *Rewards and concerns: marital role quality and child mental health disorders.* Poster presented at the 88th Annual Convention of the Western Psychological Association, Irvine, CA.
- Malsch, A. M.**, Rosenzweig, J. M., Brennan, E. M., Stewart, L. M., & Conley, J. (2008, March). *Employees with unique caregiving responsibilities: Stigmatization and disclosure at work".* Paper presented at Work, Stress & Health 2008: Healthy and safe work through research, practice and partnerships. Washington, DC.

- Green, B. L., **Malsch, A. M.**, Hood, B. K. (February, 2008). *Building capacity of community-based preschool programs: The process and outcomes of an organizational-level intervention*. Paper presented at the 21st Annual Research Conference: A System of Care for Children's Mental Health: Expanding the Research Base. Tampa, FL.
- Brennan, E. M., Rosenzweig, J. M., **Malsch, A. M.**, Stewart, L. K., & Conley, J. (2007, August). *Access to child care for children with emotional or behavioral challenges: An essential element of family support*. Paper presented at "The Intersection of Research, Policy, and Practice": the State Child Care Administrators Management Institute and Child Care Policy Research Consortium Meeting. Washington, DC.
- Rosenzweig, J. M., Brennan, E. M., **Malsch, A. M.**, Stewart, L. M., & Conley, J. (2007, May). *Taking it on: Disclosure, stigmatization, and self-esteem*. Paper presented at Building on Family Strengths: State of the Science Conference, Research and Training Center on Family Support and Children's Mental Health, Portland, OR.
- Green, B. L., **Malsch, A. M.**, Hood, B. K., & Green-Busse, J. (2007, May). *Supporting successful transition to kindergarten: Research based strategies for bridging early childhood programs and elementary school*. Paper presented at Building Family Strengths: State of the Science Conference. Research and Training Center on Family Support and Children's Mental Health, Portland, OR.
- Malsch, A. M.** (2006, June). *Prosocial behavioral beyond borders: understanding a psychological sense of global community*. Invited speaker at the Society for the Psychological Study of Social Issues Biennial Meeting, Long Beach, CA.
- Malsch, A. M.**, & Omoto, A. M. (2005, January). *Prosocial behavior beyond borders: understanding a psychological sense of global community*. Poster presented at the Society for Personality and Social Psychology Annual Meeting, New Orleans, LA.
- Omoto, A. M., & **Malsch, A. M.** (2005, January). *Psychological sense of community, civic participation, and health among older adults*. Poster presented at the Society for Personality and Social Psychology Annual Meeting, New Orleans, LA.
- Malsch, A. M.**, Mistry, R., & Tehari-Kenari, A. (2003, May). *The effects of maternal employment and family processes on social and cognitive outcomes of children*. Poster presented at the 83rd Annual Convention of the Western Psychological Association, Vancouver, BC.
- Aldrich, C. D., & **Malsch, A. M.** (2003, May). *Closeness in romantic relationships: the role of social skills*. Poster presented at the 83rd Annual Convention of the Western Psychological Association, Vancouver, BC.
- Malsch, A. M.**, & Gilbert, C. K. (2003, March). *The best of both worlds: An innovative university-community collaboration for organizational capacity building*. Paper presented at the Independent Sector Spring Research Forum, Washington, DC.
- Malsch, A. M.**, Omoto, A. M., & Snyder, M. (2002, May). *Motivations for community participation: The community concern of AIDS volunteers*. Poster presented at the 82nd Annual Convention of the Western Psychological Association, Irvine, CA.
- Feifer, C., **Malsch, A. M.**, Konstantin, P., & Norton, T. (2001, September). *Health needs for victims and survivors of spouse/partner abuse in a shelter or hospital settings*. Paper presented at the 6th International Conference on Family Violence, San Diego, CA.

Malsch, A. M., & Gilbert, C. K. (2000, November). *Computers in our future: Evaluation challenges and lessons learned*. Paper presented at the meeting of the American Evaluation Association, Honolulu, HI.

Malsch, A. M. (2000, November). *Evaluation research as a tool for developing an evidence-based health care collaboration*. Paper presented at the meeting of the American Evaluation Association, Honolulu, HI.

Knox, L, Norton, T., Hitchcock, S., & **Malsch, A. M.** (2000, November). *Breaking free: The health care needs of victims of domestic violence after leaving the batterer*. Paper presented at the 28th Annual Meeting of the North American Primary Care Research Group, Amelia Island, FL.

EVALUATION AND TECHNICAL REPORTS

Malsch, A. M. (2005). *Los Angeles County Children's Medical Services Annual Performance Measure Report*. Submitted to the State of California. Los Angeles County Department of Health. Los Angeles, CA.

Gooler, L.E., **Malsch, A. M.**, Olschwang, A., Groves, K., & Donaldson, S.I. (1999). *Mid-year evaluation report for the Computers In Our Future program of The California Wellness Foundation's Work and Health Initiative*. Division of Organizational Strategy and Evaluation, School of Behavioral and Organizational Sciences, Claremont Graduate University. Claremont, CA.

Stucky, S., Whalen, M., Vinkhuyzen, E., **Malsch, A. M.**, & Sampson, S. (1998) *Worksite marketing in Europe*. Institute for Research on Learning. Menlo Park, CA.

Whalen, J., Whalen, M., Vinkhuyzen, E., Allen, S., & **Malsch, A. M.** (1996). *Integrated customer services at Xerox Corporation*. Institute for Research on Learning. Menlo Park, CA.

Whalen, M., Vinkhuyzen, E., & **Malsch, A. M.** (1997). *Education and learning in the digital age*. Institute for Research on Learning. Menlo Park, CA.

TEACHING EXPERIENCE

9/04-12/04 **Teaching Assistant**
Dr. Tina Christie. *Foundations of Evaluation*
School of Behavioral and Organizational Sciences, Claremont Graduate University
Claremont, CA

1/04-5/04 **Teaching Assistant**
Dr. Allen Omoto. *Psychology and Social Policy*
School of Behavioral and Organizational Sciences, Claremont Graduate University
Claremont, CA

8/03-12/03 **Instructor**
Psychology of Gender
Department of Psychology, Woodbury University
Burbank, CA

9/03-12/03 **Faculty Intern**
Dr. Amy Marcus-Newhall. *Social Psychology*
Department of Psychology, Scripps College
Claremont, CA

PROFESSIONAL APPOINTMENTS

- 2010 Co-Chair of the Oregon Partnership for Cancer Control's Breast Health Task Force
- 2009 Conference Planning Committee: Building on Family Strengths: Research and Services in Support of Children and their Families. Research and Training Center of Family Support and Children's Mental Health, Portland State University. Portland, OR
- 2007-09 Coordinator, Underrepresented Researchers Mentoring Program. Research and Training Center on Family Support and Children's Mental Health, Portland State University. Portland, OR
- 2007 Conference Planning Committee: Building on Family Strengths: Research and Services in Support of Children and their Families. Research and Training Center of Family Support and Children's Mental Health, Portland State University. Portland, OR

AWARDS AND FELLOWSHIPS

- 2005 Arthur Brayfield Outstanding Dissertation Award. Claremont Graduate University
- 2003-04 John Randolph Haynes and Dora Haynes Foundation Social Science Dissertation Grant (\$11,000)
- 2003 Graduate Student Council Travel Award. Claremont Graduate University
- 2002-04 Scholarship, Professional Training and Teaching Program. Preparing Future Faculty Program. Claremont Graduate University
- 2001 Community Fellows Award. Claremont Graduate University and The Capital Group
- 1999-2003 Sigma Xi Scientific Research Society
- 1998-2003 School of Behavioral and Organizational Sciences Tuition Fellowship. Claremont Graduate University

PROFESSIONAL AFFILIATIONS

- ◆ American Evaluation Association
- ◆ Society for Personality and Social Psychology
- ◆ Society for the Psychological Study of Social Issues
- ◆ Western Psychological Association