



**CHARLENE E.
ZILIUS, M.P.A.**
RESEARCH ASSOCIATE

CONTACT

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EDUCATION

**M.P.A. SOCIAL AND ECONOMIC
POLICY**
PORTLAND STATE UNIVERSITY
B.S. MANAGEMENT SCIENCE
UNIVERSITY OF CALIFORNIA

PROFILE

Charlene Zilius is a Project Director and Senior Data Analyst at NPC Research. Her experience includes working in the areas of criminal justice and substance use treatment, with special emphasis on treatment courts. Ms. Zilius fosters program improvement by providing technical assistance and data-driven feedback using a mixed method research design (e.g., analysis of surveys, interviews, and administrative data to present information from multiple perspectives). She currently serves as a project director for the National Evaluation of Family Treatment Courts (NEFTC) and the Maryland Statewide Cost Benefit Analysis of Adult Treatment Courts. She is also part of the technical assistance and evaluation team for NADCP's BJA Training and Technical Assistance project.

Throughout all of her work, Ms. Zilius strives to promote self-awareness and culturally responsive research practices, with the intention of improving service delivery and program outcomes for underserved populations.

WORK EXPERIENCE

RESEARCH ASSOCIATE

NPC RESEARCH | April 2019 – Present

RESEARCHER

NPC RESEARCH | July 2012 – March 2019

Manages and coordinates projects and acts as Project Director. Oversees data collection, trains, and manages project staff on data tasks. Performs data collection, including obtaining necessary approvals, facilitating data transfers, processing, and cleaning. Independently develops and manages simple databases. Performs statistical analyses and assists with instrument development. Communicates with clients, and contributes to presentations, reports, and grant writing. Focuses on projects centering around multidisciplinary collaborations, including Treatment Courts, domestic violence prevention and intervention, and substance use prevention and treatment, as well as other projects serving low-income, vulnerable, and underserved populations.

SENIOR EVALUATION SPECIALIST, RESEARCH, EVALUATION, & ASSESSMENT

Portland Public Schools | April 2011 – June 2012

Performed program evaluation to assess the effectiveness of school interventions on student achievement. Researched, designed, and administered survey instruments to gain a variety of stakeholder feedback on program components. Performed content analysis on qualitative data and drafted reports for public dissemination. Composed and managed databases in Access, Excel, and SPSS. Facilitated departmental discussions on strategies to ensure equitable outcomes for students of color.

SCHOLAR INTERN, SYSTEM PLANNING & PERFORMANCE

Portland Public Schools | October 2010 – January 2011

Conducted best practices analysis for teacher evaluation programs and synthesized recommendations. Performed quantitative analysis on secondary data using SPSS and excel and designed quasi-program evaluation for the district.

WORK EXPERIENCE CONTINUED

RESEARCH ANALYST, EXECUTIVE LEADERSHIP INSTITUTE

Portland State University | June 2009 – June 2010

Contributed to survey question construction, data collection, and final publication for two separate university research projects contracted by county and state public organizations. Worked in small teams to report and interpret qualitative and quantitative survey data. Responsible for creating and maintaining catalog of charts and graphs.

SELECTED REPORTS AND PUBLICATIONS

- Zilius, C. E., Dahlgren, J., Carey, S. C., Herrera-Allen, T., Johnson, A. J., Aborn, J. (December 2020). *Treatment Courts and COVID-19: Adapting Operations*. Portland, OR: NPC Research.
- NPC Research (2020) Statewide Evaluation of Colorado’s Problem Solving Courts. Submitted to the State Court Administrator’s Office of the Colorado Judicial Department.
- Rodi, M. S., Zil, C. E., & Carey, S. M. (December 2018). Best practices in treatment court evaluation. *Federal Probation Journal*, 21-27.
- Carey, S. M., Rivera, M. R., Zil, C. E., Kissick, K., & Smith, L. (December 2019). *Statewide Evaluation of Pennsylvania’s Adult Treatment Courts: Analysis of in-program outcomes*. Portland, OR: NPC Research.
- Carey, S. M., Rivera, M. R., Nuzzo, W., & Zil, C. E. (October 2019). *Longitudinal Outcomes of the San Joaquin DUI Monitoring Court*. Portland, OR: NPC Research.
- Jarvis, K. L., Zil, C. E., & Reinitz, D. (August 2019). *Center for Advanced Learning’s Career technical education revitalization grant: Final evaluation report*. Portland, OR: NPC Research.
- Jarvis, K. L. Ho, T., Zil, C. E., & Herrera Allen, T. (July 2019). *California’s Sargent Shriver Civil Counsel Program: Housing case triage process study*. Portland, OR: NPC Research.
- Jarvis, K. L., & Zil, C. E. (October 2018). *Center for Advanced Learning’s (CAL) 2018 Code Camp Evaluation: Implementation of CAL’s Career and Technical Education Revitalization Grant*. Portland, OR: NPC Research.
- Jarvis, K. L., & Zil, C. E. (October 2018). *An Evaluation Framework for the East Metro STEAM Partnership: Measuring the Work of the EMSP Action Teams*. Portland, OR: NPC Research.
- Rodi, M. S., Zil, C. E., Lee, B., Johnson, A. J., & Waller, M. S. (October 2018). *Maryland DUI Courts: Summary of Evaluation Findings in Four DUI Court Programs*. Portland, OR: NPC Research.
- Rodi, M. S., Zil, C. E., Lee, B., Johnson, A. J., & Waller, M. S. (October 2018). *Anne Arundel County DWI Court, Maryland DUI Court Outcome and Cost Evaluation Report*. Portland, OR: NPC Research.
- Rodi, M. S., Zil, C. E., Lee, B., Johnson, A. J., & Waller, M. S. (October 2018). *Harford County DUI Court, Maryland DUI Court Outcome and Cost Evaluation Report*. Portland, OR: NPC Research.
- Rodi, M. S., Zil, C. E., Lee, B., Ho, T., Johnson, A. J., & Waller, M. S. (October 2018). *Howard County DWI Court, Maryland DUI Court Outcome and Cost Evaluation Report*. Portland, OR: NPC Research.
- Rodi, M. S., Zil, C. E., Lee, B., Johnson, A. J., & Waller, M. S. (October 2018). *St. Mary’s Adult Recovery Court, Maryland DUI Court Outcome and Cost Evaluation Report*. Portland, OR: NPC Research.
- Rodi, M. S., Zil, C. E., Johnson, A. J., & Waller, M. S. (October 2018). *Noble County SMART Probation: Outcome and Cost Evaluation*. Portland, OR: NPC Research.
- Carey, S. M., Ho, T., Johnson, A. J., Rodi, M., Waller, M. S., & Zil, C. E. (September 2018). [Missouri Treatment Courts – Implementing RNR in a Drug Court Setting: The 4-Track Model in Practice – Outcome and Cost Study Summary](#). Portland, OR: NPC Research
- Carey, S. M., Ho, T., Johnson, A. J., Rodi, M., Waller, M. S., & Zil, C. E. (September 2018). [Boone County Adult Treatment Court – Columbia, Missouri: 4-Track Model Program and Cost Evaluation Report](#). Portland, OR: NPC Research
- Carey, S. M., Ho, T., Johnson, A. J., Rodi, M., Waller, M. S., & Zil, C. E. (September 2018). [Greene County Adult Treatment Court – Springfield, Missouri: 4-Track Model Outcome and Cost Evaluation Report](#). Portland, OR: NPC Research
- Carey, S. M., Ho, T., Johnson, A. J., Rodi, M., Waller, M. S., & Zil, C. E. (September 2018). [Jackson County Adult Treatment Court – Kansas City and Independence, Missouri: 4-Track Model Outcome and Cost Evaluation Report](#). Portland, OR: NPC Research

SELECTED REPORTS AND PUBLICATIONS

- Carey, S. M., Ho, T., Johnson, A. J., Rodi, M., Waller, M. S., & Zil, C. E. (September 2018). [*Osage-Gasconade Counties Adult Treatment Court: 4-Track Model Program and Cost Evaluation Report*](#). Portland, OR: NPC Research.
- Jarvis, K. L., Zil, C. E., & Trotta, R. (March 2018). *California Children's Justice Act Children Exposed to Domestic Violence—Specialized Response Programs Final Evaluation Report*. Portland, OR: NPC Research.
- Jarvis, K. L., Zil, C. E., & Ho, T. (October 2017). *Evaluation of the SBIRT Oregon Training Initiative Final Report*. Portland, OR: NPC Research.
- Zil, C. E., & Jarvis, K. L. (October 2017). *East Metro STEAM Partnership 2017 Evaluation Report*. Portland, OR: NPC Research.
- Jarvis, K. L., Zil, C. E., Ho, T., Herrera Allen, T., & Lucas, L. M. (July 2017). Evaluation of the Sargent Shriver Civil Counsel Act (AB590). Portland, OR: NPC Research.
- Johnson, A. J., Zil, C. E., Rodi, M. S., & Carey, S. M. (June 2017). *Maryland DUI Courts: Best Practices Assessment Statewide Summary*. Portland, OR: NPC Research.
- Jarvis, K. L., Zil, C. E., & Ho, T. (November 2016). *Evaluation of the SBIRT Oregon Training Initiative: Year 2 Baseline Report*. Portland, OR: NPC Research.
- Jarvis, K. L., Zil, C. E., Lucas, L. M., & Redfield, M. (March 2016). *SBIRT Oregon Training Initiative: Year 2 Implementation Report: Key Stakeholder Impressions*. Portland, OR: NPC Research.
- Jarvis, K. L., Zil, C. E., & Redfield, M. (January 2016). *California Children's Justice Act: Children Exposed to Domestic Violence—Specialized Response Program Grants: 2015 Evaluation Report*. Portland, OR: NPC Research.
- Jarvis, K. L., & Zil, C. E. (October 2015). *Evaluation of the SBIRT Oregon Training Initiative: Year 1 Baseline Report*. Portland, OR: NPC Research.
- Zil, C. E., Waller, M. S., Harrison, P. M., Johnson, A. J., & Carey, S. M. (July 2014). *South St. Louis County DWI Court, St. Louis County, MN: Process, Outcome, and Cost Evaluation*. Portland, OR: NPC Research.
- Zil, C. E., Johnson, A. J., Harrison, P. M., & Carey, S. M. (July 2014). *Roseau County DWI Court, Roseau County, MN: Process and Outcome Evaluation Report*. Portland, OR: NPC Research.
- Harrison, P. M., Waller, M. S., Johnson, A. J., Zil, C. E., & Carey, S. M. (July 2014). *Ramsey County DWI Court, Ramsey County, MN: Process, Outcome, and Cost Evaluation*. Portland, OR: NPC Research.
- Harrison, P. M., Waller, M. S., Zil, C. E., Johnson, A. J., & Carey, S. M. (July 2014). *Otter Tail County DWI Court, Fergus Falls, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.
- Harrison, P. M., Johnson, A. J., Zil, C. E., & Carey, S. M. (July 2014). *Borderland Substance Abuse Court, Lake of the Woods County, MN: Process and Outcome Evaluation Report*. Portland, OR: NPC Research.
- Harrison, P. M., Zil, C. E., Waller, M. S., Johnson, A. J., & Carey, S. M. (July 2014). *Fourth Judicial District Adult DWI Court, Hennepin County, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.
- Harrison, P. M., Zil, C. E., Waller, M. S., Johnson, A. J., & Carey, S. M. (July 2014). *Crow Wing County DWI Court, Crow Wing County, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.
- Zil, C. E., Waller, M. S., Johnson, A. J., Harrison, P. M., & Carey, S. M. (July 2014). *Cass County/Leech Lake Band of Ojibwe Wellness Court Walker, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.
- Zil, C. E., Waller, M. S., Harrison, P. M., Johnson, A. J., & Carey, S. M. (July 2014). *Beltrami County DWI Court, Beltrami County, MN: Process, Outcome, and Cost Evaluation Report*. Portland, OR: NPC Research.
- Zil, C. E., & Carey, S. M. (June 2014). *California Parolee Reentry Court Evaluation Report*. Portland, OR: NPC Research.



SELECTED PRESENTATIONS

- Zilius, C. E. (March 2021). "GAINS Center Webinar on Innovations to Support Drug Court Programs During COVID-19." SAMHSA's GAINS Center for Behavioral Health and Justice Transformation.
- Carey, S. C., & Zil, C. E. (April 2020). "Tracking Participant Progress During COVID-19: What to Collect and Why." National Association of Drug Court Professionals Online Webinar Series.
- Zil, C. E., & Kissick, K. (June 2018). "Evaluation 101 for Researchers: What to Collect and How to Measure It." National Association of Drug Court Professionals Annual Training Conference, Houston, TX.
- Kissick, K., & Zil, C. E. (June 2018). "Evaluation 101 for Practitioners: What to Collect and How to Use it for Self-Review." National Association of Drug Court Professionals Annual Training Conference, Houston, TX.
- Zil, C. E., & Rodi, M. S. (June 2018). "Data Ethics: Confidentiality, Sharing Sensitive Data, Consents, Agreements, Federal & State Laws." National Association of Drug Court Professionals Annual Training Conference, Houston, TX.
- Zil, C.E., & Jarvis, K.L. (November 2017). *East Metro STEAM Partnership Evaluation Findings*. Presentation given at the meeting of the East Metro STEAM Partnership, Gresham, OR.
- Zil, C. E. (July 2017). "How Do Reentry Courts Work? Findings from NIJ's Multi-State Study." National Association of Drug Court Professionals Annual Training Conference, National Harbor, MD.
- Zil, C. E. (July 2017). "Evaluation 101 for Non-Researcher Practitioners: What to Collect and How to Use it for Self-Review." National Association of Drug Court Professionals Annual Training Conference, National Harbor, MD.
- Zil, C. E., Mackin, J. R., & Rodi, M. S. (July 2017). "Data Ethics: Confidentiality, Sharing Sensitive Data, Consents, Agreements, Federal & State Laws." National Association of Drug Court Professionals Annual Training Conference, National Harbor, MD.
- Carey, S. M., Lindquist, C., Cissner, A., & Zil, C. E. (November 2016). "Do Reentry Courts Work? Findings from NIJ's Multi-State Research on Reentry Courts." American Society of Criminology Annual Conference, New Orleans, LA.
- Carey, S. M., & Zil, C. E. (June 2016). "Data, Evaluation, and Outcomes: What You Should Collect and Why." National Association of Drug Court Professionals Annual Training Conference, Anaheim, CA.
- Carey, S. M., Malsch, A., Zil, C. E., & Ayoub, L. H. (June 2016). "How Do Reentry Courts Work? Findings from NIJ's Multi-State Research on Reentry Courts." National Association of Drug Court Professionals Annual Training Conference, Anaheim, CA.
- Carey, S. M., & Zil, C. E. (July 2015). "Data, Evaluation, and Outcomes: What You Should Collect and Why." National Association of Drug Court Professionals Annual Training Conference, National Harbor, MD.
- Carey, S. M., & Zil, C. E. (July 2014). "Data, Evaluation, and Outcomes: What You Should Collect and Why." National Association of Drug Court Professionals Annual Training Conference, Anaheim, CA.

PROFESSIONAL AFFILIATIONS AND HONORS

- Member, Oregon Program Evaluators Network

REFERENCES AVAILABLE BY REQUEST