



KATE MACKEY,
M.A.
RESEARCH ASSOCIATE

CONTACT

975 SE SANDY BLVD., STE. 220
PORTLAND, OREGON 97214
(503) 243-2436
MACKEY@NPCRESEARCH.COM
WWW.NPCRESEARCH.COM

EDUCATION

**M.A. FORENSIC AND LEGAL
PSYCHOLOGY**
MARYMOUNT UNIVERSITY
B.S. PSYCHOLOGY
LEBANON VALLEY COLLEGE

PROFILE

Kate Mackey joined NPC Research in November 2022 as a Research Associate.

Prior to joining NPC, Ms. Mackey was the lead research analyst at the Fairfax County, Virginia, Juvenile and Domestic Relations District Court. In this role, she helped advance juvenile justice transformation efforts by monitoring trends across multiple programs and implementing real-time data dashboards to inform leadership, members of the Judiciary, and the public.

WORK EXPERIENCE

RESEARCH ASSOCIATE

NPC Research | November 2022 – Present

Manages projects as a Project Director. Supervises, trains, and coordinates project staff on data tasks. Works with Principal Investigators to direct the day-to-day operations of multiple projects including overseeing project task timelines and budgets and all aspects of data collection. Conducts data analysis and writes reports and grant proposals.

LEAD RESEARCH ANALYST

RESEARCH ANALYST

Fairfax County Government | November 2015 – October 2022

Supported Director of Court Services and overall agency in providing research, evaluation, and statistical reporting on court service programs for both juveniles and adults. Managed quarterly reports encompassing 18 agency programs, requiring the cleaning, linking, and descriptive analysis of multiple administrative data sources via Microsoft Access, Excel, and IBM SPSS. Led quarterly data review meetings with senior leadership and members of the Judiciary to present highlights, identify changing trends, describe performance measures, and discuss appropriate next action items. Worked with a Principal Investigator (PI) to conduct a random-sample survey of Fairfax County households. The survey solicited opinions regarding youth justice, perceptions of the justice system within Fairfax County, and views on justice reformation efforts. Completed annual report for agency programs showcasing trends in clients served, efficiency measures, and measures of success/improvement, such as decreased recidivism, improved educational standing, and decreased substance usage. Served on a project team to develop a Microsoft Dynamics CRM system to be used in the Juvenile Intake Unit, informing IT staff and contractors of agency reporting needs and assisting with process mapping. Proposed and successfully implemented changes to agency client feedback surveys, migrating them to an online format utilizing QR codes. Streamlined 18 individual program surveys into 3 agency wide surveys. Co-facilitated focus groups within the community to survey client family members on what family engagement meant to them, needs not being met, and areas for improvement to then inform the agency's Family Engagement taskforce.